

The Point: Eventbrite Booking Guide

We have made some changes to our online booking system for the sessions and workshops that we run at The Point. We are taking this step by step to test and learn, so do be patient with us and give us lots of feedback!

How do you book onto workshops?

- Family workshops and Tuesday Art Club can be booked online through Eventbrite. You can go through the [What's On pages](#) of our website, or search directly on Eventbrite. Payment can be made by card.
- Once you have set up an Eventbrite account, it is quick and easy to book on each time. You don't need to print your tickets out – once you are booked on, we will have your name on our register.
- **Please book a place for each adult and child attending** and let us have as much information as you think will be useful for you and your family to have a great experience.
- If you do not have access to a computer or smartphone, or need help with the process, you can visit The Point and our reception staff can book your places and can take cash or cheque prior to the event.
- Tuesday Art Club bookings are based on participants booking and attending a full block.
- All other darts sessions will remain as they are currently (Swaglets, Swag, Quirky Choir, Creative Directions, Dance On, Singing for Memory and In the Moment).

Waiting List

If a workshop is full, you can be placed on a waiting list and will be notified if a place comes up for you to book onto. **It is really important that you add each child and adult who will be attending the workshop onto the waiting list** so that we can allocate the right number of places should they become free.

Refunds & Cancellations

Once you have paid for your workshop, we cannot offer refunds. If you are unable to attend, however, do let us know as soon as possible by telephoning The Point on 01 302 341662 or emailing hello@thepoint.org.uk and let us know how many places you are cancelling so we can release tickets for those on the waiting list.

Donations

We try to keep the cost of our activity low and raise funds through grants and donations to continue providing fantastic creative activity for Doncaster residents. If you feel able to donate to help us improve life, learning and health in Doncaster, you can add your donation when booking tickets, or

set up a one off or regular donation [here](#). We are hugely grateful for any support you are able to offer!

Any Questions?

There are some [useful FAQs](#) on our website with other information about our sessions. If you have any questions, feedback or suggestions, do contact us on 01302 341662 or have a chat with a member of the Front of House team on reception.

Thanks for your support!